

Veterans' Home Care Module

Alchemy Technology's Service Management System (SMS) is a community care software package consisting of a core standard package supplemented by a range of optional Modules that can be purchased as required.

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(A summary of the Standard features is overleaf)

The **VHC Module** is one of the additional Modules for the standard SMS package.

It assists with the recording and reporting of claims information required by the Department of Veteran Affairs.

Additional benefits provided by the VHC Module:

- Ability to enter Service Plan details and link them to services delivered.
- Produces a report on Service Plans due to expire.
- Produces a report in the DVA Website Claims for Payment format to enable accurate claims.
- Produces a Claim file for electronic transfer to DVA for eligible organisations.



Purchase Costs and Support Packages

Costs are based on individual organisations requirements of optional Modules and the levels of support package. A quote can be obtained by contacting our support staff.

SERVICE MANAGEMENT SYSTEM (SMS)

Summary of the core standard features:

(you may not utilise all these feature immediately – you simply use what you need!)

Client Management:

- Personal records/care plans/case notes
- Service records for all service types/ assessments/reviews
- Client Fee invoicing
- Wide range of statistical reports

General Management:

- Waiting List management
- Mail merge for letters and labels
- Complaints monitoring
- Brokered agency billing/costing
- Reports – wide range of reports available

Worker /Volunteer Management:

- Personal records
- HR features
- Training records
- Summarise service hours for payroll
- Wide range of reports

Roster Management:

- Mix 'n' Match various screens and functions to suit your preferred way of rostering
- Selection of client/ worker/ volunteer roster reports
- Ability to e-mail rosters direct from the system
- Integration with other SMS Modules (e.g. Payroll Links) provides further enhancement

Includes a powerful Feature no other database can give you

A unique feature called Data Groups enables you to:

- Categorise your clients workers and services into Groups to match your organisations structure (e.g. Day Centre, In Home, Transport, HACC, CACP, VHC etc)
- Have the option to log into a Group and only see client/ worker and service records assigned to it (e.g. Day Centre will only see Day Centre Clients, Workers and Services)
- Obtain a wide range of reports on each of your Groups...effectively every screen and every report!!

It is a very flexible feature that customises the Standard system to your individual structure. Ask for a demonstration to see the benefits for your organisation.

How to Contact us

FAX INFORMATION REQUEST -FAX THIS SHEET TO 08 9324 2226

NAME _____

ORGANISATION _____ TEL NO _____

{ } YES, I would like more information - please contact me to discuss

or

Email: manager@alchemytechnology.com.au

Phone: 08 9324 2223 or Freecall 1800 008 498

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