

SMS Additional Modules, Features & Applications

SMS consists of a core standard package containing client, worker/volunteer, roster and service management. Various Funding and function modules are available as well as complementary applications.

Funding Modules



Commonwealth Home Support – Assistance with Care and Housing (ACHA)

Allows for the recording of static client information required for the CHSP Minimum Data Set and upload to Data Exchange (DEX) portal for reporting clients, cases and sessions in both individual and group format.

Commonwealth Home Support – Care Relationships & Carer Support

Allows for the recording of static client information required for the CHSP Minimum Data Set and upload to Data Exchange (DEX) portal for reporting clients, cases and sessions including reporting the fee charged. Organisations can also select to record and report or just report the clients' demographic details.

Commonwealth Home Support – Community & Home Support

Allows for the recording of static client information required for the CHSP Minimum Data Set and upload to Data Exchange (DEX) portal for reporting clients, cases and sessions in both individual and group format. Has various features to ensure reporting in hours, trips, dollars and modification categories as well as including the fee charged as required.

Community Visitors Scheme

The Community Visitors (CVS) module for SMS can be used to allow for services to be provided to clients under the Community Visitors Scheme and the appropriate reports produced. Users are able to enter Aged Care Facility details including RAC number, set clients as being linked to a facility and record services provided to clients in facilities by volunteers/workers. Various Reports are available as well as the capacity to produce reports based on the data required for Community Visitors Scheme Activity Report.



Counselling

Provides information required by various Government departments (DCPWA, CDCWA, Mental Health) to complete Data Summary Sheet reporting.

Disability & Carer Support Program

Allows for the recording of static client information required for the Disability & Carer Support Program and upload to Data Exchange (DEX) portal for reporting clients, cases and sessions in both individual and group format.

Disability WA

Allows for recording and reporting for Disability Services Commission (DSC WA) services to the ACDC portal via an upload.

ALCHEMY TECHNOLOGY – PROCEDURE MANUAL			SMS Additional Modules, Features & Applications		
Controlled	ALCH-SAL-FRM-002	Date: 13/04/2020	Issue No:	3.A	Page: 1 of 6

DVA Community Nursing

Records and reports information required by the Department of Veterans Affairs. As Alchemy has a Notice of Integration (NOI) for Medicare, Claims for Client 28 day periods can be compiled, checked and submitted direct to Medicare as well as receiving processing and payment Reports.

Home and Community Care WA

Records static client information required for the HACCC Minimum Data Set V2 reporting. Various validation reports are available and checks are carried out to check details before MDS report is produced. By entering the correct data into SMS, you can produce the quarterly return and email to the Repository directly from the system.

Home and Community Care Program for Younger People (formerly HACCC VIC)

Records static client information required for the HACCC Minimum Data Set V2.01 reporting. Various validation reports are available and checks are carried out to check details before MDS report is produced. By entering the correct data into SMS, you can produce the quarterly return for upload.



Home Assist Secure QLD

The Home Assist Secure module provides recording and reporting of jobs/services to clients within a household and within the budget allowed. Job Costs by labour, materials and other costs can be broken up into program and client cost to ensure the budget is used as per guidelines. Reports for Monthly and Quarterly reports can also be produced based on job details provided by internal and external staff.

Home Care Packages

Provides information and specific reports to assist with funding body reporting requirements. It incorporates cessation and leave type code recording as well as various reports to show leave, episodes of care etc.

Note: A feature module is also available to produce CDC Budget Statements in line with requirements.

Mental Health Respite – Carer Support

Allows for the recording of static client information required for the CHSP Minimum Data Set and upload to DEX portal for reporting clients, cases and sessions in both individual and group format.

(NDA/NDIS) Disability Services



Has the ability to record Disability client information, services and prepare the claim for upload to the NDIS 'myplace' portal.

NSW Community Care Support (Formerly HACCC NSW)

Records static client information required for reporting. Various validation reports are available and checks are carried out to check details before report is produced in the current HACCC MDSv2.0 format. By entering the correct data into SMS, you can produce the quarterly return and email to the Repository directly from the system.



Primary Mental Health (COMING SOON)

In line with the Commonwealth PMHC MDS reporting and recording, the Primary Mental Health module allows users to record and report on service delivered under programs such as NPSM. With recording of episodes K10+ Outcomes report and various other feature in addition to Data Collections compiled to format for upload.

ALCHEMY TECHNOLOGY – PROCEDURE MANUAL			SMS Additional Modules, Features & Applications		
Controlled	ALCH-SAL-FRM-002	Date: 09/07/2020	Issue No:	3.B	Page: 2 of 6

Queensland Community Care Services (Formerly HACC QLD)

Records static client information required for reporting. Various validation reports are available and checks are carried out to check details before report is produced in the current HACC MDSv2.0 format for upload to the Online Acquittal Support Information System (OASIS).

Short Term Restorative Care (COMING SOON)

Are an approved provider of Short Term Restorative Care?

This module is used for recording and reporting of client, service delivery and expenses for the STRC Programme.

Veterans' Home Care

Enables organisations to manage Service Plans and link services provided under the plans. A range of reports to be produced at the click of a button. Based on services provided users can check and produce the bulk upload claim file for the DVA Provider Portal.



Feature Modules Available

Bed Booking

Designed in conjunction with short term respite house providers, the bed booking module allows for setting up houses with rooms and beds. Clients can then be booked for stay with admission and discharge times that generate various types of service records based on hours, days and nights. Monthly schedule view to show vacant and booked rooms/beds as well as various reports are also available.

Consumer Directed Care Budgets (for Home Care Packages)

This CDC Budgets Module provides Approved Home Care Providers with the ability to manage individual client's Home Care Budgets in line with the Home Care Guidelines. Planners can be used to look at services to be provided and what can be provided based on the budget income. Subsidy, supplement, contribution and leave rules are applied based on guidelines to ensure accurate budget allocations. Easily produce a final home care statement with unspent home care amount showing client/commonwealth portions.

Delivery

The Delivery module is designed for use by providers involved in the delivery of items to clients or locations. This can be used for the provision of various items such as meals, linen or consumables. Services for Delivery are assigned the items and their qty for each delivery and items can be set with a charge rate. Delivery Runs are used to link clients in the order of delivery and to provide delivery labels and run sheets.

Equipment

The Equipment Module assists organisations to manage the loan/hire of equipment to clients and workers. Benefits provided by the Equipment Module include the ability to keep a register of all equipment held by the organisation and its storage location, identify a piece of equipment as 'not available' due to repair etc. Track the issue and return of each item and automatically update 'available equipment' list as well as have a reminder to retrieve equipment from clients/workers upon exit.

Inventory

The Inventory Module can be used as a standalone module or linked to the Delivery Module for SMS. It manages the receipt of items whilst automatically adjusting the stock figures as items are assigned to clients in their services. An option to enable the inventory for various locations if organisations wish to manage stock levels for a number of warehouses etc. is also available.

ALCHEMY TECHNOLOGY – PROCEDURE MANUAL			SMS Additional Modules, Features & Applications		
Controlled	ALCH-SAL-FRM-002	Date: 09/07/2020	Issue No:	3.B	Page: 3 of 6

Meals on Wheels

Developed with MOW managers and staff the MOW module can be used to assist in the preparation and delivery of meals produced in a kitchen. Rotating menus with daily option choices can be used to create labels for meals of the day as well as run lists and sheets show meal choices to be delivered. Exclusions by meal type, characteristic and ingredients can be entered and warnings produced if selected meal is not suitable for a client. Run Sheets showing client name, address, meal and delivery notes can show drivers and helpers to assist in delivery.

Meals on Wheels
Australia



Medications

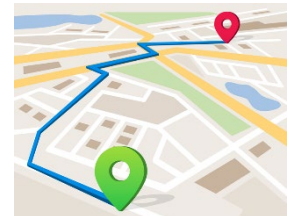


Medication Management is an integrated solution to medication administration. When using in conjunction with the Mobile Roster checks are included to ensure the right medication, right dose, right time and the right client.

Roster Optimisation

Used in conjunction with the Travel Distances & Times module, the Optimisation for Rosters allows users to have Rosters that have allowed times for travel based on the locations of services and the ability to see a map of the workers travel for the day. Future development(Q2-2019) to this module will also allow users to see a “top 5” replacement workers for rescheduling services.

** Requires Google API Key



Transport

Maintain and record services with settings specific to transport services such as vehicle, driver, pickup and destination location. Vehicle details can be recorded including mileage records and history of events. An ability to create transport runs and place clients in order to be picked up as well as produce various types of driver sheets/rosters.

Transport – Advanced

The Advanced addition to the Transport module allows users to batch multiple transport services into Journeys and see maps of the journey. Various validations and considerations are also made for the client requirements.



Travel Distances & Times

With requirements for travel distance and time services to be remitted to workers, the Travel Distances & Times module can be used by organisations to insert the travel services. Travel combinations in a date range are used and checked in Google Maps to apply distances and time for services to be inserted.

Wound Care (COMING SOON)



With a link to the Client Record, the Wound Care module allows reporting of wounds, recording measurements and setting proposed heal dates. After initial release further releases are planned to link to Mobile Roster App for recording and reporting with photos uploaded.

Interfaces for External Systems.

Allows payroll/client fees/external billing information to be put into a file compatible with your accounting, payroll and award / roster validation system. Current Interfaces include;



Direct Debit
Payments



Payroll



Payroll Invoices



Invoices
Payments



Payroll



Services/Jobs



Payroll



Invoice's



Payroll
Invoices



Payroll



Payroll



Payroll Invoices



Payroll
Invoices



Services



Invoices



Invoices



Invoices



Proclaim Payment



Payroll



Payroll



Invoices

Mobile Solutions

Roster App

The Roster App is an application that can be used on Android and iOS for users to access Rostered Services and associated details. Access is available to users via username and password with all communication being secured.

Features include;

- View Client Records and Basic details including Emergency contacts and Non Response Procedure.
- Record Start and Finish of Services with Signature and Location Recording
- Field workers able to read and respond to messages from office coordinators etc.
- View Files from document storage for Clients
- Upload Photo for Client, Vehicle or Service
- Ability for a worker to apply for leave to be approved by the office

